Ten questions for a generator installer

Ask these before you sign. Note each answer on the line.

HomeSafe Generators & Electrical
(817) 439-9009 · homesafetx.com
Texas Electrical Contractor License #41809

- [ ] **1. Is the electrical contractor licensed in Texas?**
  A license number you can read and check.
  Where to check: TDLR license search, tdlr.texas.gov

- [ ] **2. Are you a dealer or installer for this brand?**
  The brand and the level, named.
  Where to check: the maker's dealer locator

- [ ] **3. Will you visit and size the system before quoting?**
  A visit, and a recommendation that explains why.
  Ask: "When can you come out?"

- [ ] **4. Does the written quote list everything, at one total?**
  Generator, transfer switch, pad, gas, electrical, permit and startup.
  Read it line by line

- [ ] **5. Who pulls the permit and schedules the inspection?**
  A name and a plan.
  Ask for the name

- [ ] **6. What happens if the job needs something not quoted?**
  You hear about it and agree in writing first.
  Ask how changes are approved

- [ ] **7. What happens before trenching?**
  Buried lines located, and a step before anyone digs.
  Ask about the dig test

- [ ] **8. Who registers and honors the warranty?**
  Registration is part of the job, at startup.
  Ask who and when

- [ ] **9. Is it tested under a simulated outage?**
  Power cut while you watch, not just a run test.
  Be there at startup

- [ ] **10. Who services it afterward, and who answers after hours?**
  The brands, the schedule and the emergency line.
  Ask for the plan options

From the HomeSafe guide "How to choose a generator installer in DFW" at homesafetx.com/generator-basics/questions-to-ask-a-generator-installer-dfw/. Last reviewed November 2026.