Six-step Generac dealer checklist

Run these before you sign with any company. None needs more than a phone call or a website.

HomeSafe Generators & Electrical
(817) 439-9009 · homesafetx.com
Texas Electrical Contractor License #41809

- [ ] **1. The company is in Generac's dealer locator**
  Search your ZIP code. A company that says it is a Generac dealer should be easy to find there.
  Where to check: generac.com dealer locator

- [ ] **2. It holds an active Texas Electrical Contractor license**
  The license should be in the company's name, not only an individual's.
  Where to check: TDLR license search, tdlr.texas.gov

- [ ] **3. It pulls the permit under that license**
  The permit should carry the contractor's name and license number, not yours. Ask for the permit number once it is issued.
  Ask: "Who pulls the permit, and who schedules the inspection?"

- [ ] **4. It sends a certificate of insurance**
  Check that coverage is in force and that the company on the certificate is the company on your contract.
  Ask for it in writing before you sign.

- [ ] **5. It tells you its Generac tier and how many technicians are factory-trained**
  Generac's tiers, highest first: Prestige, Premier, Elite+, Elite, Select. Compare the answer with what that tier requires.
  Where to check: Generac's dealer tiers page

- [ ] **6. It has a plan for service and the warranty after the install**
  Ask who registers the warranty, who does the maintenance, and who answers when the generator will not start during an outage.
  Ask: "Who services it, and are you authorized to do warranty repairs?"

From the HomeSafe guide "How to choose a Generac dealer in DFW" at homesafetx.com/generator-basics/choose-a-generac-dealer-dfw/. Generac can change its dealer tier requirements; check its dealer tiers page for the current version. Last reviewed November 2026.